

Trip management in the palm of your hands

Travelers need quick, easy access to the latest information on schedule changes, travel restrictions and other destination and supplier updates.

American Express Global Business Travel's (Amex GBT) app keeps travelers connected to their travel program and GBT. It also gives them the ability to easily manage every aspect of their trip from their phone.

Benefits

- **Increased Traveler Confidence:** Travelers can learn vital information about their trip such as mandatory quarantines, personal protective equipment requirements, and more, helping them stay safe while traveling.
- **Improved Communication:** All travellers that use our app will now be able to chat with a live Amex GBT travel counsellor and receive important notifications from their travel management team directly on their phone.
- **Simplified Bookings:** Amex GBT Mobile lets travelers book either through the app itself or by directly speaking with a GBT travel counselor over the phone or through chat.
- **Minimize Leakage:** Amex GBT Mobile helps to minimize leakage by promoting travel options that are within company policy.
- **Targeted Communications:** The platform behind Amex GBT Mobile can deliver real-time information that travellers need (e.g. relevant security/safety alerts, important carrier- and destination-specific insights).



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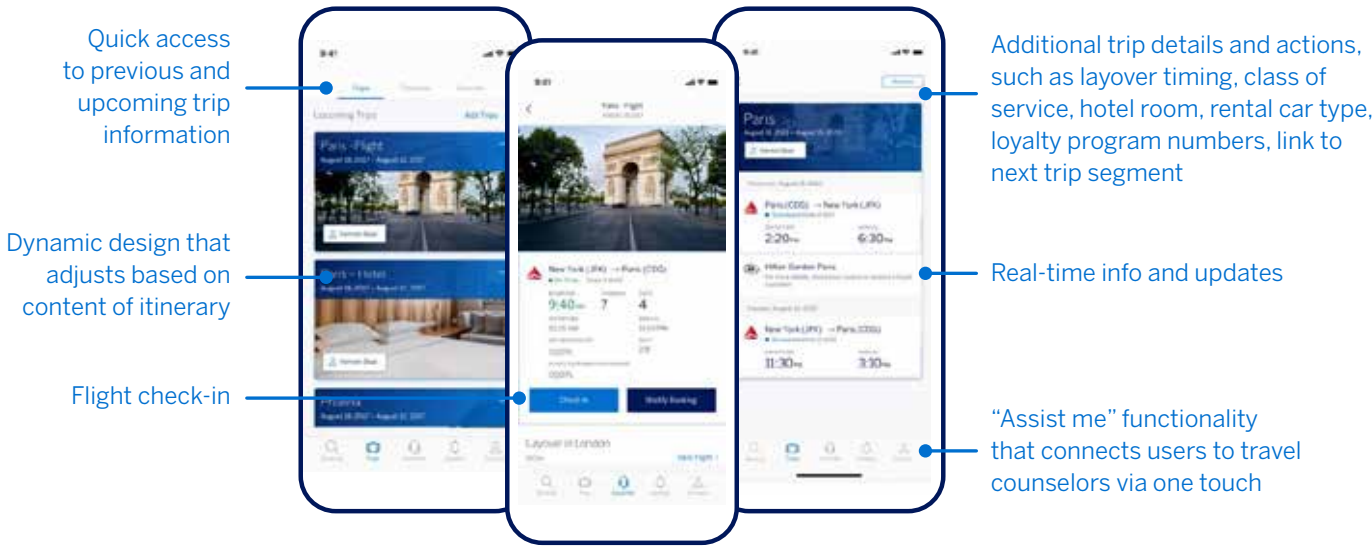
Features

- **Travel Vitals™:** Our dynamic web-based tool that provides clients and travellers with consistent and pertinent travel information throughout our products and services.
- **Know-before-you-go:** Itinerary-specific data from Travel Vitals to create a customized, pretrip briefing summary.
- **Travel Program Notifications¹:** Distribute timely, relevant communications to groups of travellers and employees.
- **Messenger¹:** Easily connect and chat with trained travel counselors who can assist during a travel disruption.

- **Booking Capabilities¹:** The app supports booking flights, hotels, ground transportation, or entire end-to-end trips.
- **Expert Care™¹:** During a crisis, communicate via two-way messaging, receive geolocation information, and quickly access.
- **Proactive Traveler Care™:** Gain access to flight disruption assistance for a missed connection, cancelled flight, or a delay of over 60 minutes.
- **Trip Recommender™:** Receive three click-to-book personalized hotel recommendations for an overnight stay when a flight is booked without a hotel.

Business travel in an app

Complete trip information at your fingertips



¹ Additional fees may apply

To learn more about the Amex GBT Mobile app, visit amexglobalbusinesstravel.com



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